



Quality | Support | Services

www.rjcp.net.au

Outcome Tracking and Post Placement Support

About the Workshop

Performance is all about outcomes. Placing people in to work and keeping them there for 7, 13 and 26 weeks. A strong PPS system is vital for the success of any RJCP Provider. This 1-day workshop introduces participants to PPS strategies to improve outcome conversion rates and lift your region's performance

Understand the steps involved in the PPS process. Identify features of effective PPS. Be able to implement strategies to increase conversion rates and develop a strong focus on good PPS to improve performance

Who Should Attend

This workshop has been designed for frontline staff delivering client services to job seekers under the RJCP Funding Agreement.

Workshop Investment (per participant)

\$440 (inc GST) RJCP Central Non-Members

\$330 (inc GST) RJCP Central Members

Workshop Content

- The PPS Process
- Understanding JRRRs and JEHRs
- Using the RJCP IT System to track outcomes
- Different outcome types
- Contractual compliance around outcomes
- Understanding the outcome verification process
- PPS scenarios
- Education Outcomes
- Participation Outcomes
- Special Claims
- The Return to Work cycle

In-House Training

This workshop can be delivered directly to your staff as an in-house training program. All in-house training workshops can be tailored to meet your individual needs

Upcoming Workshops

All upcoming workshops will be advertised through our website www.rjcp.net.au

RJCP Central (a division of Job Services Central)

Phone : 1800 508 290 | Fax : (02) 9475 0239 | Web: www.rjcp.net.au